

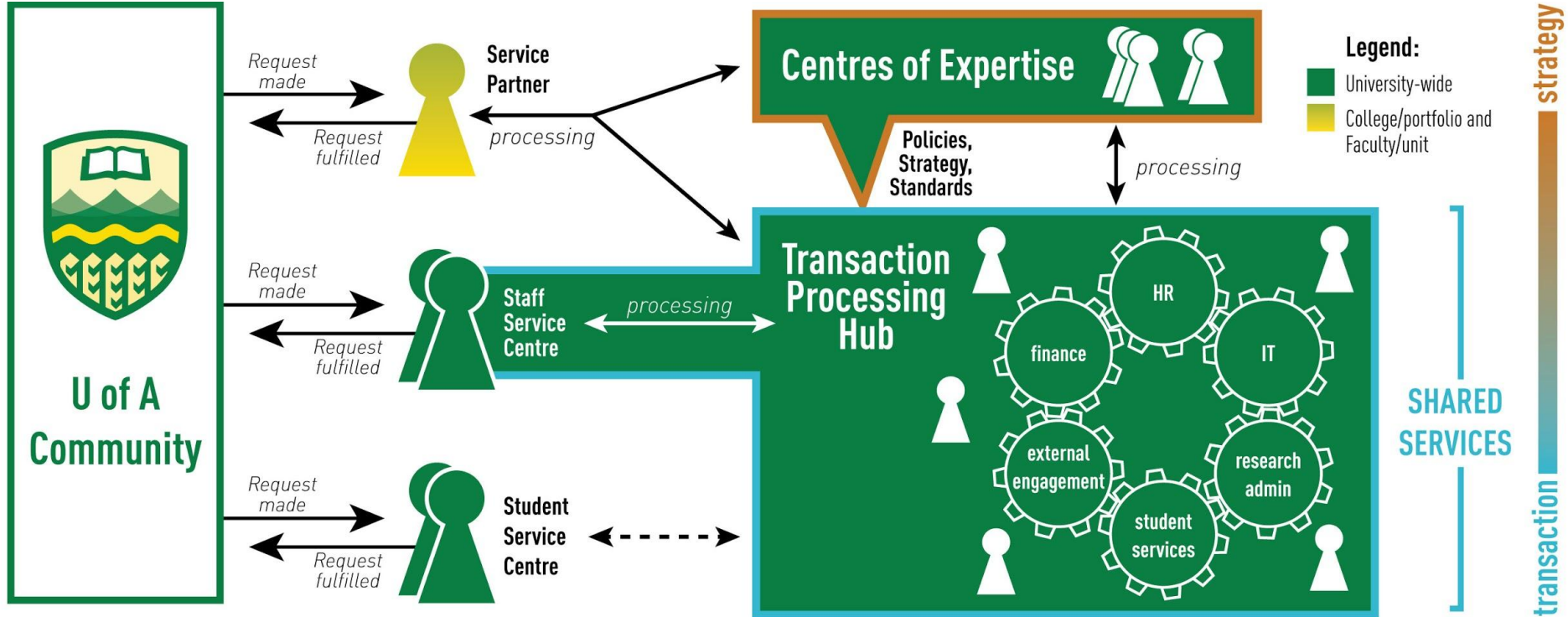
U of A for
TOMORROW

Ask SET Anything: Shared Services Edition

March, 2021

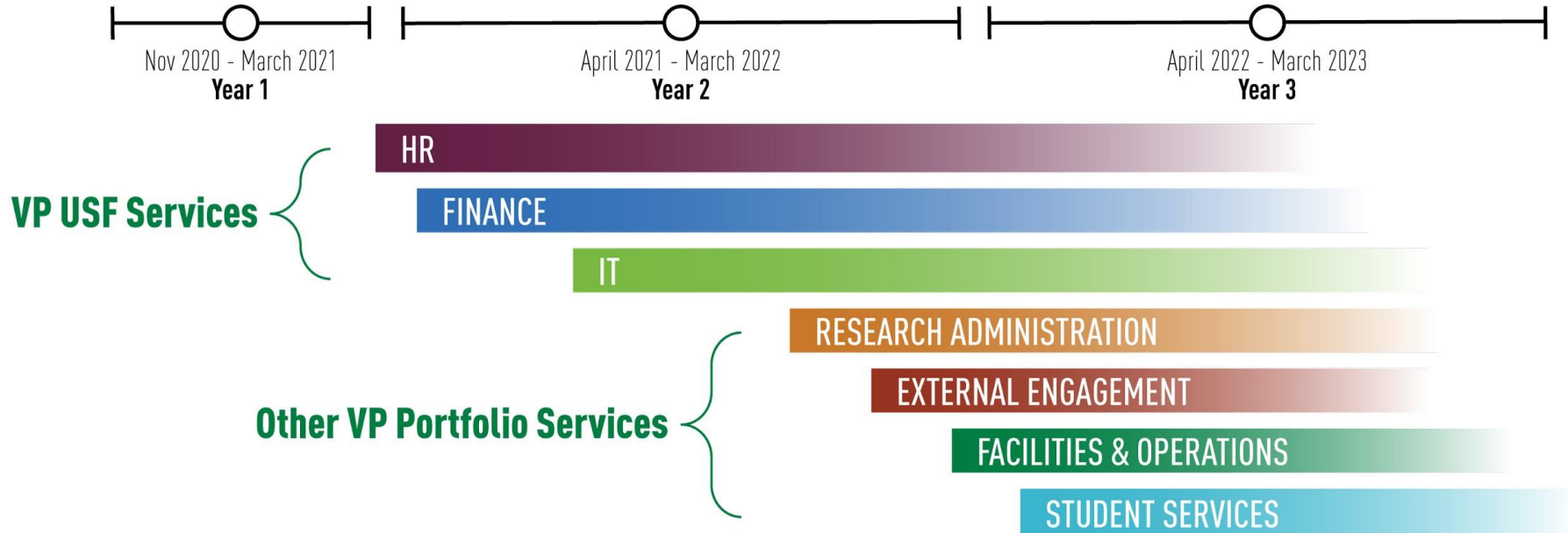


New operating model for administrative services

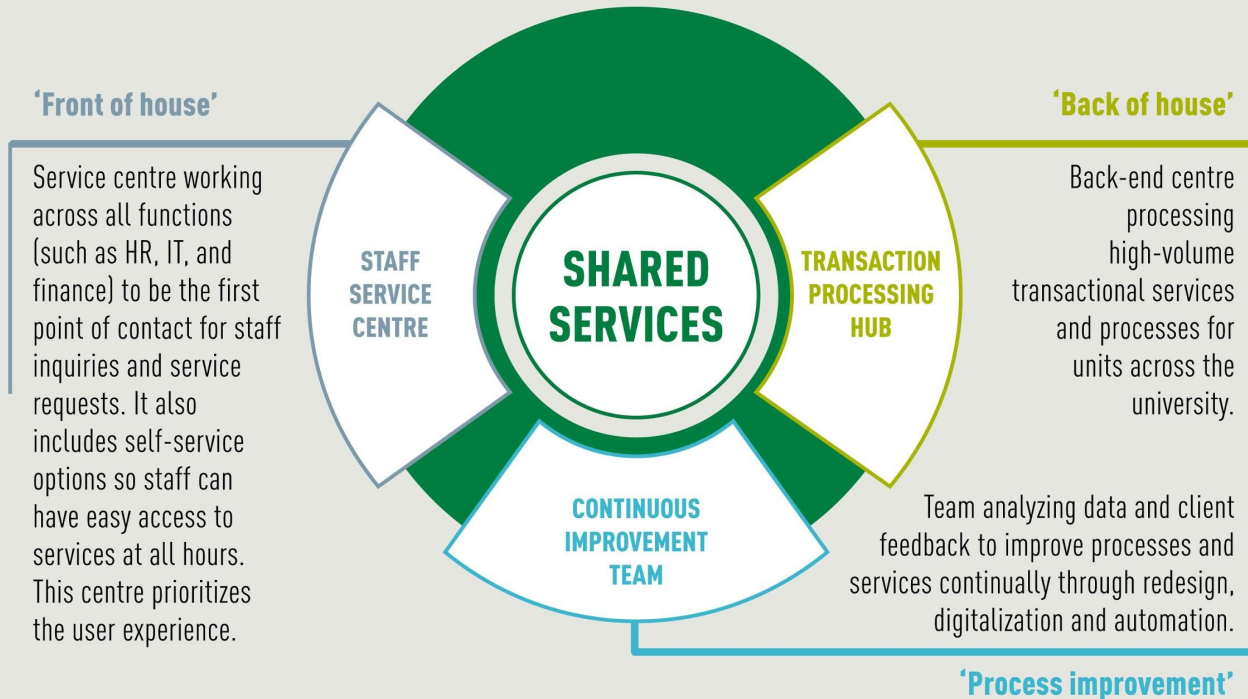


Indicative timeline for the adoption of services.

This is a draft timeline for when various university administrative functions will be added to Shared Services. A service catalog will determine which services are delivered by Shared Services and what remains with the central unit.



Shared Services is made up of three distinct elements.



Question time

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