

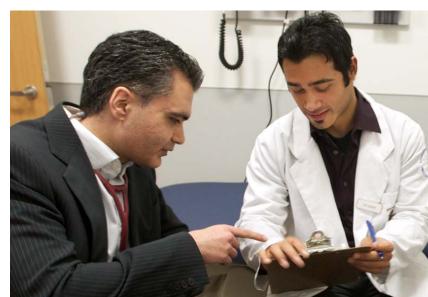
Preceptor Development: Patient Care Process



The Pharmacy Care Plan

Outline

- Setting the stage for precepting the pharmacy care plan
- Elements of the pharmacy care plan
- Feedback and evaluation of your student
- Overview of the preceptor role
- An example: my practice



Setting the Stage

1. Evaluate and identify how you create and implement a pharmacy care plan

Discuss your role as a pharmacist with the various aspects of the care plan.

- What is the flow of patient care like at your work site?
- Do you work independently or collaboratively?
- What is your scope of practice?
- How do you implement your care plans?
- Do you have prescribing authority? Are you able to order labs?
- Who typically provides monitoring and follow-up?
- How do seamless care and communication occur with other health care givers?

Setting the Stage

2. Get to know your student

- How much experience have they had in creating care plans?
- Implementing care plans?

3. Share your approach and expectations for developing and implementing a pharmacy care plan

- What are the student's responsibilities?
- How independently can the student work initially and as the clinical placement progresses?

PHARMACY CARE PLAN WORKSHEET

MEDICAL CONDITIONS	GOALS OF THERAPY	ALTERNATIVES	RECOMMENDATIONS/	MONITORING	FOLLOW-UP
AND/OR DRPs			PLAN	PARAMETERS	
List and prioritize each	For each medical	Compare relevant drug and non-	In collaboration with the	Determine the parameters	Determine who, how an
medical condition first,	condition and/or DRP	drug therapies that will produce	patient and other health care	for monitoring <u>efficacy</u> and	<u>when</u> follow-up will
followed by any DRPs	state desired goals of	desired goals. List the <u>pros</u> and <u>cons</u>	providers, select the best	safety for each therapy.	occur.
identified for a given	therapy/timeframe.	of each therapy.	alternative and implement the	<u>Consider:</u>	
condition. Although some	Goals: cure, prevent,	<u>Consider:</u>	plan. Provide a rationale for the	Clinical & laboratory	
medical conditions may	slow/stop progression,	Indication	chosen plan.	parameters	
not have a DRP, a care	reduce/eliminate	Efficacy	<u>Consider:</u>	The degree of change	
plan is still necessary for	symptoms, normalize a	Adherence	<u>Drugs:</u> correct drug,	The time frame	
ongoing patient	lab value.	Safety	formulation, route, dose,		
monitoring.	<u>Consider</u> realistic goals	Cost/coverage	frequency, schedule, duration,		
DRP Categories:	determined through		medication management.		
unnecessary drug•	patient discussion. Goals		Non-drug: non-drug measures,		
additional drug	of therapy are		education, patient referral.		
required• ineffective	measurable or				
drug• dose too low•	observable parameters				
adverse drug	that are used to evaluate				
reaction/interaction	the efficacy and safety of				
dose too high	therapy.				
nonadherence					
			Adapted with permission f	rom the Division of Pharma	cy Practice, Leslie
			Dan Faculty of Pharmacy,	University of Toronto, 2011	

Elements of the Pharmacy Care Plan Worksheet

Medical conditions and/or DRPs

 Although some medical conditions may not have a DRP, a care plan is still necessary for ongoing patient monitoring.

Goals of therapy

Realistic and patient-centered

Alternatives

Compare <u>realistic & relevant</u> drug & non-drug therapies; list <u>pros/cons</u>.

•Recommendations/Plans

 Provide rationale for chosen plan. Be proactive! Have a few back-up plans.

Monitoring Parameters

Include parameters for <u>efficacy</u> and <u>safety</u> for each therapy.

•Follow-up

Who, how and when will follow-up occur?

The Care Plan Worksheet

- A consistent and comprehensive approach on how to manage drugrelated issues once an assessment is complete
- The worksheet is:
 - a tool for students to write down their thoughts in a systematic way (in point form) WHICH
 - Facilitates discussion with you, the preceptor, AND
 - Allows for evaluation of their plan



PRECEPTING TIP:

The worksheet is NOT a documentation form.

Documentation should flow from this worksheet.

Feedback and Evaluation

Provide feedback to your student on each component of the care plan:

- Assess for completeness
- Is the suggested plan reasonable and acceptable?
- Which aspect is unacceptable?
- What improvements need to be made?

Evaluate your student:

 Use the checklist provided to review their written care plan and provide written feedback as required by the course.



Ensure the student is developing specific monitoring and follow-up plans that the pharmacist will conduct.

Note: If student is unable to appropriately create a pharmacy care plan despite feedback and sufficient practice, please contact the course coordinator.

Checklist for Evaluating Care Plans

PHARMACY CARE PLAN WORKSHEET with CHECKLIST FOR ASSESSMENT

MEDICAL CONDITION	GOALS OF	ALTERNATIVES	RECOMMENDATIONS/	MONITORING	FOLLOW-UP
AND/OR DRPs	THERAPY		PLAN	PARAMETERS	
For each medical condition and/or DRP identified, create an integrated pharmacy care plan. List and prioritize each medical condition first, followed by any DRPs identified for a given condition. Although some medical conditions may not have a DRP, a care plan is still necessary for ongoing patient monitoring. DRP Categories: Indication: 1. Unnecessary drug therapy, 2. Needs additional Drug Therapy, Effectiveness: 3. Ineffective Drug, 4. Dosage too low, Safety: 5. Adverse Drug Reaction (includes drug interactions), 6. Dosage too high, Compliance: 7.Non-adherence/compliance.	For each medical condition and/or DRP state desired goals of therapy. Goals: cure, prevent, slow/stop progression, reduce/eliminate symptoms, normalize a lab value. (Consider realistic goals determined through patient discussion. Goals of therapy are measurable or observable parameters that are used to evaluate the efficacy and safety of therapy).	Compare relevant drug and non-drug therapies that will produce desired goals. List the <u>pros</u> and <u>cons</u> of each therapy. (Consider indication, efficacy, safety, adherence and cost/coverage).	In collaboration with the patient and other providers, select the best alternative and implement the plan. Provide a rationale for the chosen plan. Consider: <u>Drugs:</u> consider drug, formulation, route, dose, frequency, schedule, duration, medication management. <u>Non-drug:</u> non-drug measures, education, patient referral.	Determine the parameters for monitoring the <u>efficacy</u> and <u>safety</u> for each therapy. (Consider clinical and laboratory <u>parameters</u> , the <u>degree of change</u> and the <u>time frame</u>).	Determine who, how and when follow-up will occur.
☐ Are all DRPs identified (based on 4 prime areas of indication, efficacy, safety, medication organization/adherence)? ☐ If no, discuss with student and probe to see if those missing can be determined. ☐ Are DRPs prioritized in an acceptable manner? ☐ Is rationale provided or discussed for DRPs (based on either patient or provider data)?	☐ Therapeutic goal/outcome(s) stated? ☐ Patient goal incorporated (if appropriate)	☐ Is an assessment of each DRP provided (factors considered to influence/determine a plan)? ☐ Are alternatives (with rationale for each) provided?	☐ Plan/recommendations are outlined Includes: ☐ dosing considerations ☐ patient preferences ACTIONS TAKEN ☐ Appropriate/acceptable action has been taken	☐ Monitoring plan present Includes: ☐ safety ☐ efficacy ☐ frequency ☐ duration (if appropriate) ☐ which healthcare provider will follow-up	☐ Follow-up plan present Includes: ☐ who ☐ how ☐ when ☐ includes outcome (if possible)

Overview of Preceptor Role

Before the clinical placement

- Be familiar with the pharmacy care plan process student's are taught
- Know the number and variety of care plans required by the Faculty

Early in the clinical placement

- Provide plenty of guidance on implementing care plans
- Get to know your students strengths and areas for improvement.
 Discuss your expectations for creating and implementing each element in a pharmacy care plan
- Discuss when you will provide routine feedback and evaluation on your student's patient care activities

Later in the clinical placement

Challenge the student with more complex patients

Precepting the care plan in my practice

HIV Ambulatory Practice- Northern Alberta Program, RAH site

My role and responsibilities

How data is collected and assessed

Developing a care plan

How the plan is implemented

How documentation occurs

Tips for the student as they go through the process