



# Know who to call for help



## 911 for emergencies

### For fire, police, ambulance, or hazardous spills

- If someone is in life-threatening danger
- To report a fire or crime in progress
- A person is being violent or threatening violence

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**After calling 911, call (780) 608-2905 to inform U of A Protective Services**



## (780) 608-2905 for crisis diversion

### Urgent assistance to aid people:

- In non-emergency distress; intoxicated or otherwise impaired; confused, disoriented or experiencing a mental health concern

- Sleeping in unsafe spaces
- Dressed inappropriately for cold weather
- Feeling uneasy, but with no obvious threat of violence present



## (780) 608-2905 for non-emergency security concerns

- Non-emergency first aid
- Report suspicious activity
- Assessment of a potentially dangerous situation or a situation causing unease

- Report property damage
- Secure escort during regular business hours (outside of business hours, call Paladin Security at 780-563-0067)
- Lone Worker Program registration and check-ins while working alone

University of Alberta Protective Services and support services work with community service partners to help people in crisis, and to provide safe and secure environments on U of A campuses.