

University of Alberta Augustana Campus
4901-46 Avenue
Camrose, Alberta, Canada
T4V 2R3
govikings.ca

Refund Policy – Athletics & Recreation Programs

Terms & Conditions

Registration is required 5 working days prior to the program start date at which time all fees must be paid for in full. Late registrations may be considered. Registrants will not be allowed to attend until the balance is paid in full. The signing of a waiver/acknowledgement of risk form will be required by all participants. Changes to registration are subject to a 25% administrative fee. For additional information about registrations, cancellation, waivers, or refunds please contact us prior to registering for a program.

Cancellations & Refunds

Notice of all cancellations must be received in writing by e-mail and are subject to the following conditions:

- Cancellations should be received 5 business days prior to program start date.
- Cancellations prior to this date will result in refund of amount paid, less a 25% administrative fee.
- Cancellations received 5 or less business days prior to start of each program is subject to a fee equivalent to 75% of the registration fee.
- There is a “no show, no refund” policy in effect.
- In cases of illness or injury, a full refund will be paid, less a 25% administrative fee, and a prorated fee for any days of the program attended, when accompanied by a doctor’s note.
- Weather cancellations: Due to the changing nature of local weather, every attempt will be made to ensure a program runs, which may result in a last-minute decision to cancel a program. Please dress appropriately for the weather, as programs run in all weather.
- No refunds will be issued if a participant is asked to leave a program due to; undisclosed medical, physical or mental condition which affects the safety of the group or the participant, preventing or interfering with another participant’s experience, threats, bullying, harassment, intimidation, abuse, fighting, being under the influence of, or in possession of, drugs or alcohol, vandalizing or abusing equipment, disregard of program safety guidelines or policies, or possession or use of weapons or harmful objects.
- If the event is cancelled by our office, a full refund will be issued.
- If camp capacity numbers are reduced due to Government COVID-19 restrictions, and camp has to reduce enrolment in registration, priority will be given by date of registration; those who have registered first will retain their spot in camp, all others will be placed on a waitlist. If participants are unable to get off the waitlist, they will be granted a full refund.

For additional information, please contact:

vikings@ualberta.ca

REVISED: June 14th, 2021

