

Instructor Self Service User Guide Table of Contents

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Introduction

Overview

Instructor Self Service is a module of Bear Tracks that provides a central location where instructional staff can access information relevant to their teaching responsibilities. The main features of Instructor Self Service include:

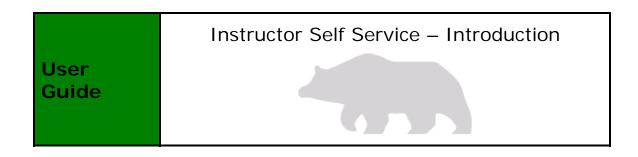
- View the Instructor's teaching schedule;
- View the Instructor's exam schedule:
- View the Class Rosters for the classes to which the Instructor has been assigned to teach;
- Send an email to one student, a select group, or all students in a class;
- Download the Class Roster to Excel;
- Configure a link to WebCT (eClass), Blackboard (uLearn) or to a custom URL which enables students to access this link through Bear Tracks;
- Search the course catalog and schedule of classes in Bear Tracks.

This User Guide will explain how to view information and use the various features of Instructor Self Service. Department offices should provide assistance as needed regarding teaching assignments, access, LAN administration and use of Instructor Self Service.

Access

Access to Instructor Self Service in Bear Tracks is based on whether the instructional staff member is attached to a meeting pattern for a class. This means that anyone assigned to a class meeting pattern will be granted access, including:

- Assistant Instructor
- Course Coordinator
- Co-Instructor
- Guest Lecturer
- Lab Coordinator
- Primary Instructor
- Teaching Assistant
- Technician



Instructional staff will receive an email notifying them of the service. This email notification process will occur once prior to each Fall/Winter and Spring/Summer timeframe. After this initial email generation, the process will continue to run throughout the term and any instructional staff member who is added later will also receive the notification. However, each instructional staff member will receive only one email in each Fall/Winter and Spring/Summer time period. It is very important that departments keep instructor assignments about class meeting patterns up to date and accurate.

Sign in to Bear Tracks

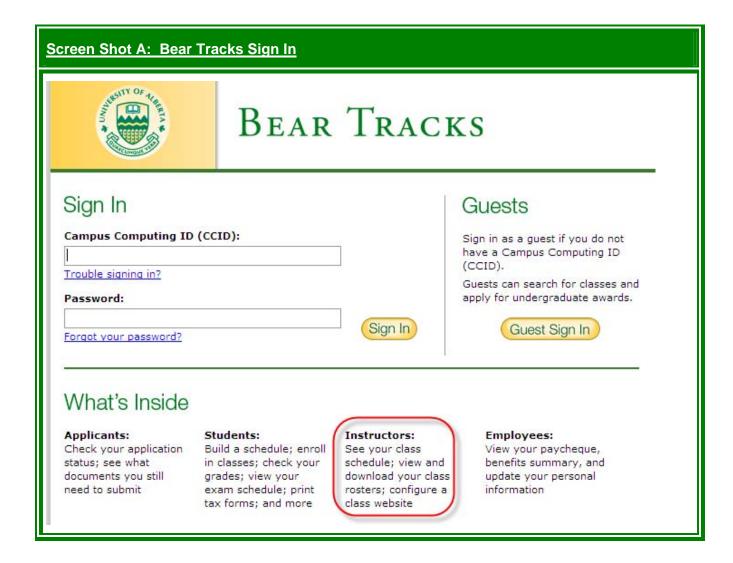
Navigate to the sign in page in Bear Tracks. Enter your CCID and password in the relevant fields to begin using Instructor Self Service. **See Screen Shot A.**



- Only users assigned to a class meeting pattern will have access to Instructor Self Service.
- Contact AICT about your CCID and password, if necessary.

Instructor Self Service - Introduction

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General Navigation

Menu Navigation

You will come to the Instructor Home Page when you first enter Instructor Self Service. **See Screen Shot C for a complete view**. On the left-hand side of the page you will see bolded headings of roles such as, **Instructor**, **Employees**, and **Personal Information**. The components available to a user with the Instructor role are: **My Schedule**, **Search for Classes** and **Browse Course Catalog**. You can enter these components by three ways:

- Click on one of the menu items on the left hand side of the page,
- Click on one of the tabs displayed across the top of the page, or
- Click on one of the links underlined at the bottom of the page.

Search for Classes and Browse Course Catalog

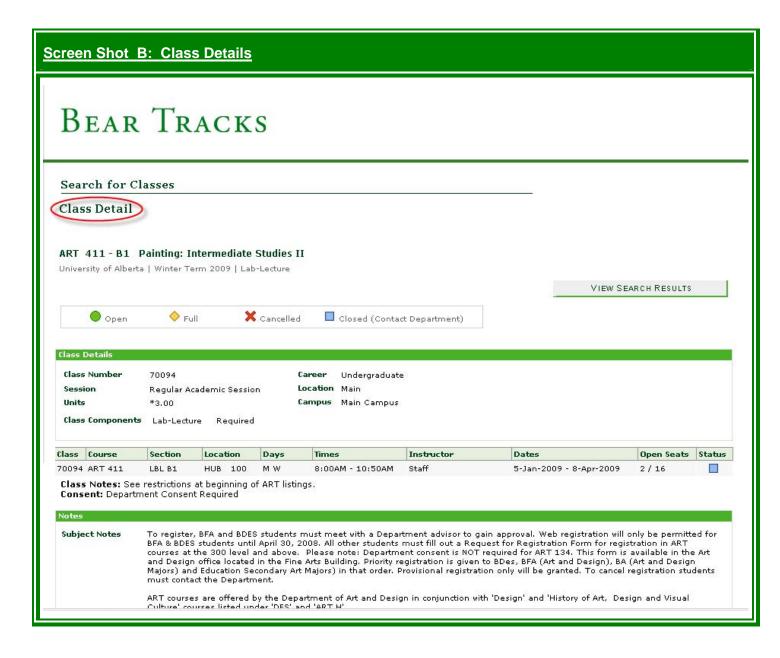
Instructors have access to search for information about scheduled classes and courses in the catalog by using **Search for Classes** or **Browse Course Catalog**. Refer to the Bear Tracks Guest User Guide for more detailed information about these features.

Class Details

More detailed information about a specific class can be accessed by clicking on the hyperlink for the relevant class on My Teaching Schedule, My Exam Schedule, and the Class Roster in Instructor Self Service. **See Screen Shot B for a view of Class Details**.

Instructor Self Service – General Navigation







Download to Excel

Anywhere in Instructor Self Service where this icon is attached to a grid, indicates that the information displayed on that grid can be downloaded to an Excel spreadsheet.



 Downloading for the first time may require completing some set-up steps on your computer. These set-up steps have been outlined in the Appendix of this document. If you do not have access to complete these steps contact your department LAN Administrator.

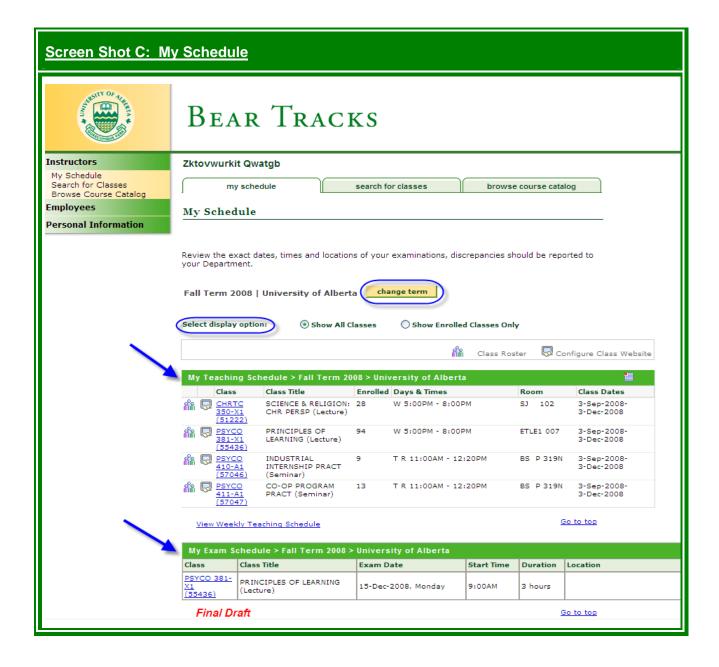


My Schedule

Once you have signed into Bear Tracks, you will come to the Instructor Home Page where the tab that is activated is My Schedule. The two key sections displayed under the My Schedule tab are **My Teaching Schedule** and **My Exam Schedule**. This information is displayed by term and the term can be changed using the *Change Term* button. **See Screen Shot C for a view of My Schedule**.

Instructor Self Service - My Schedule Tab





Instructor Self Service – My Schedule Tab

My Teaching Schedule

The My Teaching Schedule grid in the middle of **My Schedule** page provides a snapshot of an Instructor's teaching schedule for a selected term and is the starting point to continue other actions, such as work with Class Rosters, Configure a Class Website, and View Weekly Teaching Schedule.



- The classes displayed in the grid can be organized by selecting either the radio button for *Show All Classes* or *Show Enrolled Classes*. *Show All Classes* will display all classes an Instructor is scheduled to teach; *Show Enrolled Classes* will display only classes with students enrolled.
- To see Class Details for a particular class in the grid, click on the relevant hyperlink.



Class Roster - This icon is displayed on the left hand side of the My Teaching Schedule grid next to classes in which students are enrolled. It is used to link to the **Class Roster** page. Refer to the Class Roster section for more information.



Configure Class Website - This icon is displayed on the left hand side of the My Teaching Schedule grid next to each class. It is used to link to the **Configure Class Website** page. Refer to the Configure Class Website section for more information.

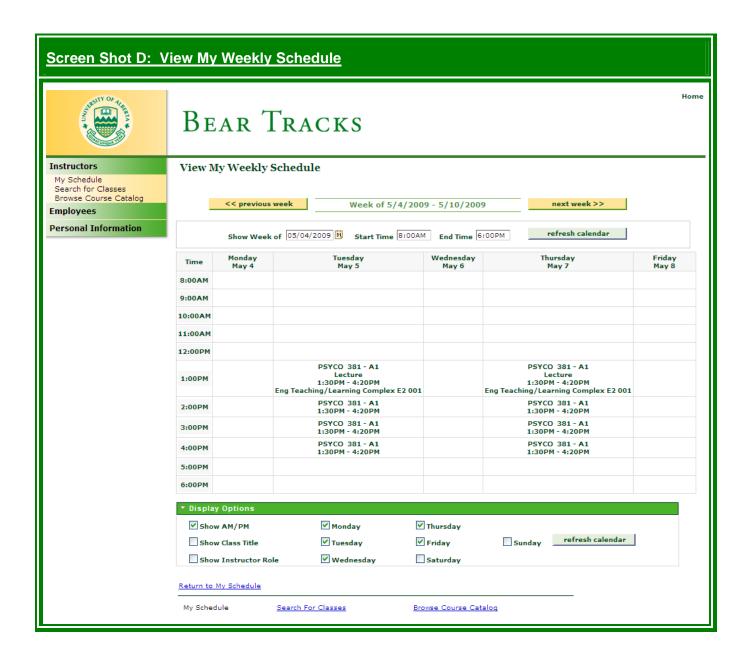


View Weekly Teaching Schedule

To see a calendar view of your weekly teaching schedule, click on the *view weekly teaching schedule* link located directly under the My Teaching Schedule grid. The weekly time period and some of the display data on the calendar can be configured to your needs. **See Screen Shot D**.

Instructor Self Service – My Schedule Tab

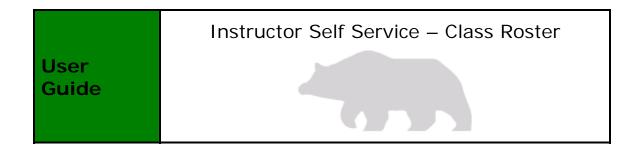






My Exam Schedule

Near the bottom of the My Schedule page is the grid called **My Exam Schedule** which displays the details associated with all published exam schedules for an Instructor's assigned classes by term. A notation in red will appear under the exam grid indicating if the schedule is the First Draft or Final Draft. **See the bottom section on Screen Shot C.**



Class Roster

View Class Roster

Class Roster is the feature which displays a class list that can be printed and/or downloaded into Excel, and allows you to send an email to one student, a selected group, or all students on the list. Navigate to the **Class Roster** page by clicking on

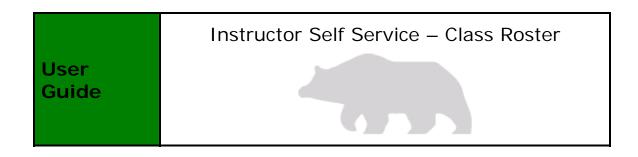
located next to the class you wish to view on the My Schedule page.



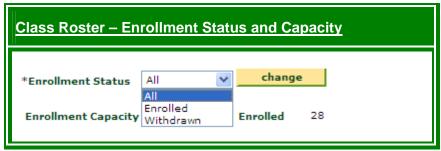
Features of Class Roster

There are a number of important features available through Class Roster and they are summarized as follows. **See Screen Shot E**.

1. View a snapshot of meeting information at the top of the page.



2. Adjust the view of the class list by enrollment status: *Enrolled*, *Withdrawn*, or *All*.





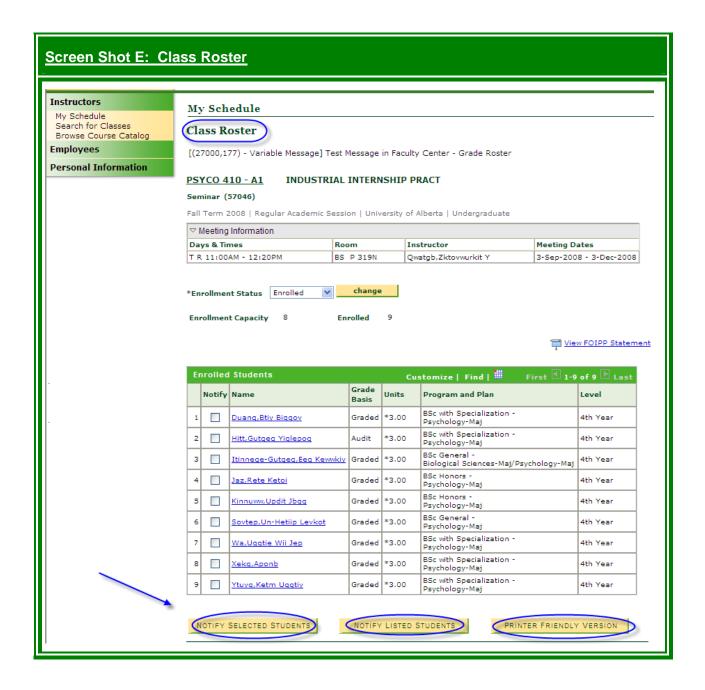
- Audit students are considered *Enrolled* on the Class Roster.
- If there are no students who have withdrawn, then only the status of *Enrolled* will be displayed.
- The *Enrolled* option will only be displayed until the add/drop deadline for the term. After the that point in time, the options available in the drop-down list will be *All* and *Withdrawn*.
- 3. View the Enrollment Capacity for the class.
- 4. Change the view and order of the columns on the Class Roster grid. Refer to the Customize Class Roster Grid section for more information.
- 5. Conduct a modified search. The **Find** button allows you to enter search criteria (other than a student's name) and then, your cursor will go to a region of the page where that information is found. It is best to use your browser's find tool (for example, CNTR F) to find and highlight a student on the list.
- 6. Download the grid to an Excel spreadsheet.
- 7. Display a printer-friendly version of Class Roster page by clicking on the

button at the bottom of the page.

8. View FOIPP Message for Instructors as well as access a link to the University of Alberta's FOIPP policy. **See Screen Shot F**.

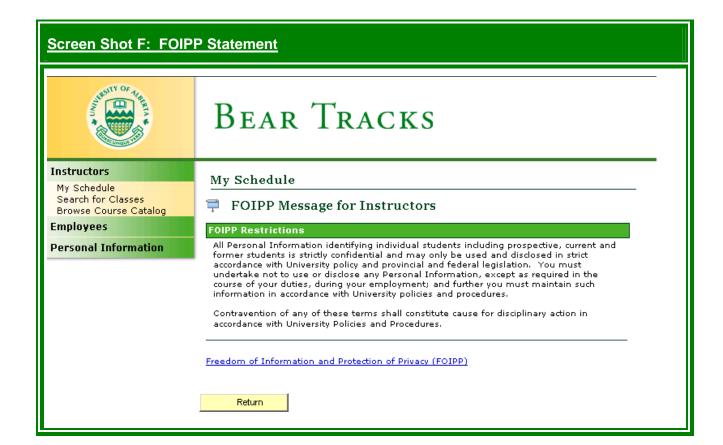
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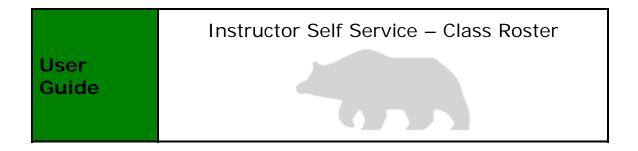
Instructor Self Service - Class Roster



Instructor Self Service - Class Roster







Customize Class Roster Grid

You can customize the view of the class list by hiding information, changing column order and sorting the column display. From the top of the class list, click on **Customize** to take you to the **Personalize Column and Sort Order** page.



- 1. To hide and un-hide columns, highlight the column in the *Column Order* box and click on the *Hidden* check-box.
- 2.To sort a column alphanumerically, highlight the column in the *Column Order* box and click on the right hand arrow symbol.



3. To delete customizations and return to the default view, click on the *Delete Settings* link underneath the *Sort Order* box.

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Instructor Self Service – Class Roster



• The *Copy Settings* and *Share Settings* features are intended to allow multiple Instructors to share customized settings. It is not likely to be a widely used feature.



Emailing Students

From the Class Roster, you can send an email to one specific student, to a group of students or to all the students on the list.

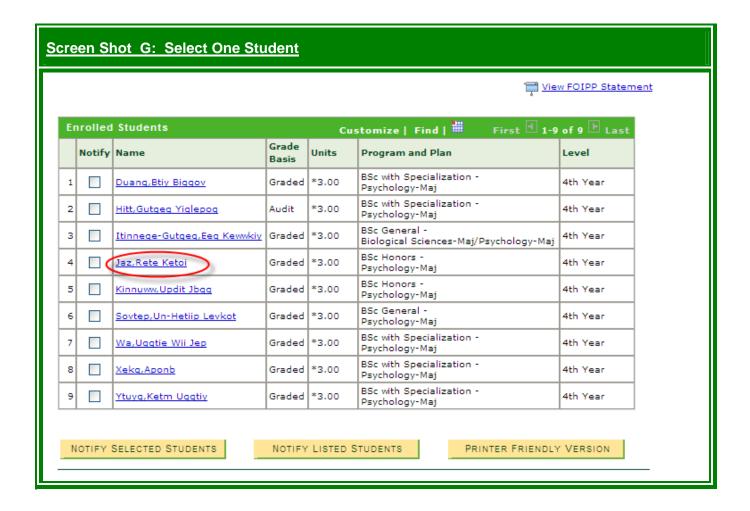


Steps to Send an Email to One Student

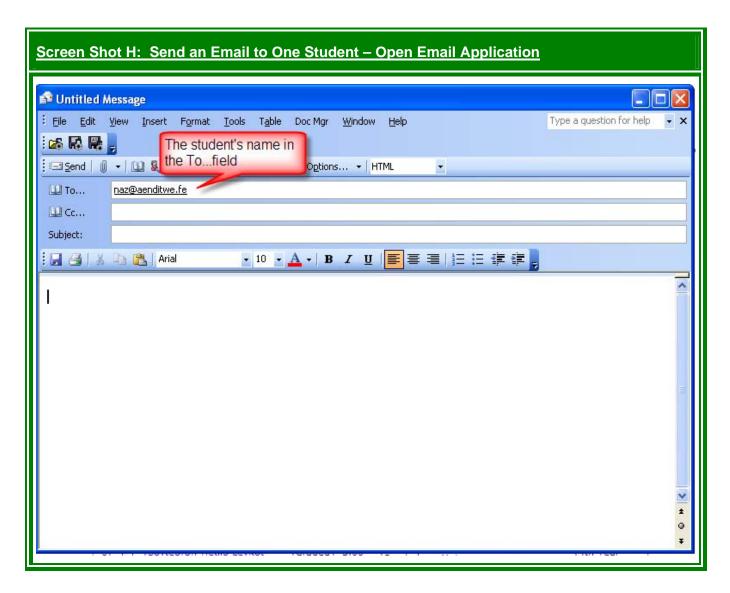
- 1. From the Class Roster, click on the underlined name of the student to whom you wish to send the email. See Screen Shot G.
- 2. A new page will open to your own email application, (e.g., Outlook) with the student's name in the To: field. See Screen Shot H.
- 3. Create and send the message as you would normally use your own email application.

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Instructor Self Service – Emailing Students







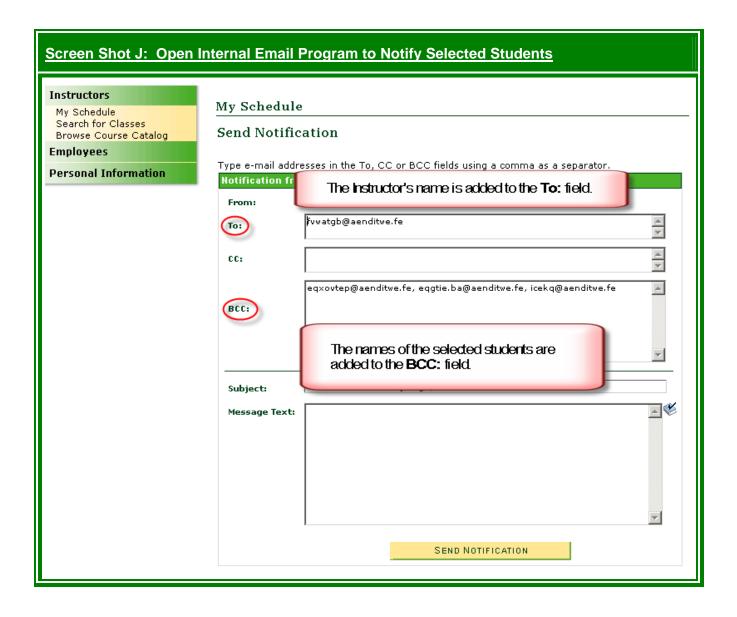


Steps to Send an Email to Selected Students

- 1. From the Class Roster, under the Notify column, click in the check-box next to the names of the students to whom you wish to send the email.
- 2. Click on the **NOTIFY SELECTED STUDENTS** button just beneath the Class Roster grid. **See Screen Shot I**.
- 3. A new page will open to an *internal* email program with the students' names in the **BCC**: field and the Instructor's name in the **To**: field. **See Screen Shot J**. This will protect the privacy of the students receiving the email and will place a copy of the message in the Instructor's own email inbox.
- 4. Create and send the message.

Screen Shot I: Select a Group of Students to Notify by Email								
					<u></u> <u>Vie</u>	w FOIPP Stateme		
Enr	olled	Students	Customize Find ## First 🗹 1-9 of 9 🕨 Last					
N	lotify	Name	Grade Basis	Units	Program and Plan	Level		
1		<u>Duang,Btiy Biqqov</u>	Graded	*3.00	BSc with Specialization - Psychology-Maj	4th Year		
2		Hitt,Gutgeg Yiglepog	Audit	*3.00	BSc with Specialization - Psychology-Maj	4th Year		
3		Itinnege-Gutgeg,Eeg Kewwkiy	Graded	*3.00	BSc General - Biological Sciences-Maj/Psychology-Maj	4th Year		
4		Jaz,Rete Ketoi	Graded	*3.00	BSc Honors - Psychology-Maj	4th Year		
5		Kinnuww,Updit Jbqq	Graded	*3.00	BSc Honors - Psychology-Maj	4th Year		
6		Sovtep,Un-Hetiip Levkot	Graded	*3.00	BSc General - Psychology-Maj	4th Year		
7	✓	Wa,Uqqtie Wii Jep	Graded	*3.00	BSc with Specialization - Psychology-Maj	4th Year		
8	V	Xekq,Aponb	Graded	*3.00	BSc with Specialization - Psychology-Maj	4th Year		
9	$\stackrel{\smile}{\sim}$	Ytuyq,Ketm Uqqtiy	Graded	*3.00	BSc with Specialization - Psychology-Maj	4th Year		
NOTIFY SELECTED STUDENTS NOTIFY LISTED STUDENTS PRINTER FRIENDLY VERSION								





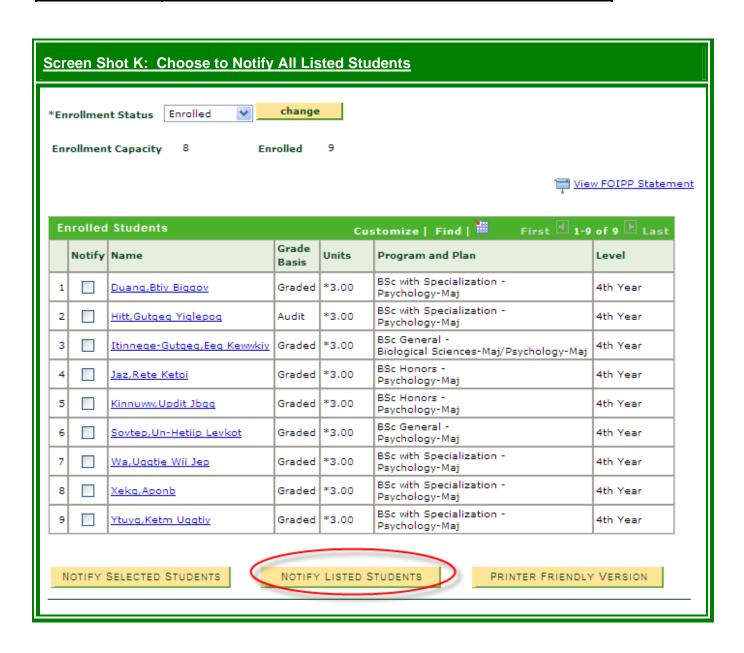


Steps to Send an Email to All Students

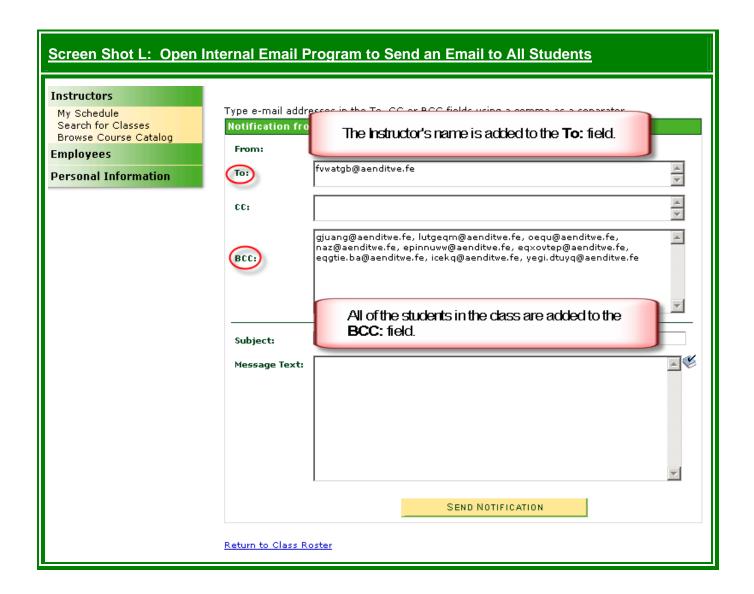
- 1. From the *Enrollment Status* drop-down list, choose the status of the students to whom you wish to send the email. For example, send only to *enrolled* students, send only to *withdrawn* students, or send to both enrolled and withdrawn students (*all*).
- 2. Click on the **NOTIFY LISTED STUDENTS** button just beneath the Class Roster grid. **See Screen Shot K**.
- 3. A new page will open to an *internal* email program with all of the students' names in the **BCC**: field and the Instructor's name in the **To**: field. **See Screen Shot L**. This will protect the privacy of the students receiving the email and will place a copy of the message in the Instructor's own email inbox.
- 4. Create and send the message.

Instructor Self Service – Emailing Students









Configure Class Website

Configure Class Website is the feature that allows an Instructor to set up a term-specific link to a website for students in a particular class to access. The Instructor can set up a link with an established Learning Management System (LMS) such as WebCT (also known as eClass), Blackboard (also known as uLearn) or to their own class website.



 Once the link is configured, it can be viewed by students enrolled in the relevant class on My Class Schedule in Bear Tracks. See Screen Shot O for a sample display of the student view.

Steps for Configuring a Class Website

- 1. Navigate to the **Configure Class Website** page by clicking on located next to the relevant class on the My Teaching Schedule grid. **See Screen Shot M.**
- 2. To set up a link to an established LMS at the U of A, select the appropriate radio button, i.e., WebCT or Blackboard. **See Screen Shot N.**



WebCT (eClass) and Blackboard (uLearn) must first be set up by Department Admin. The setup cannot be done through this page.



3. To set up a link to another course website, click on the **Custom URL** radio button and enter the URL in the open field.

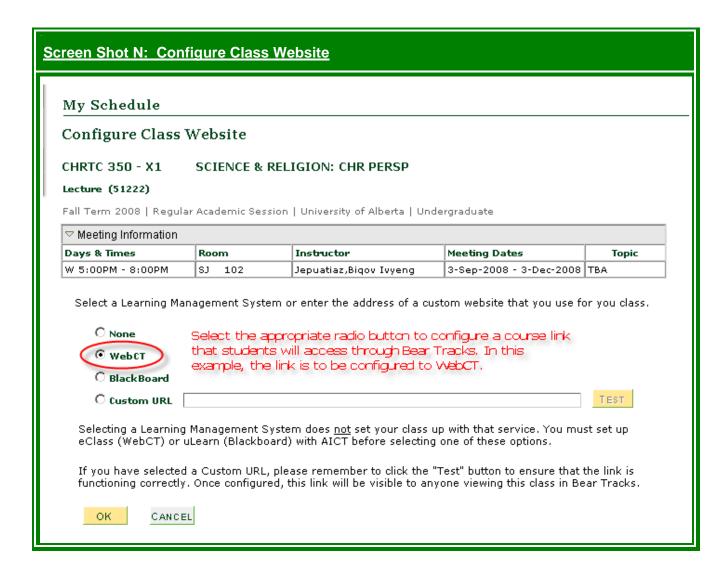


Test the custom URL by clicking on the button.



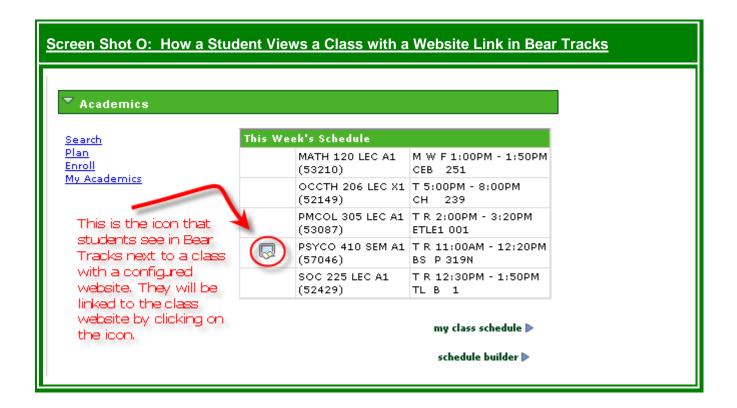
Instructor Self Service - Configure Class Website





Instructor Self Service - Configure Class Website

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Appendix

Setting Internet Options for Downloading

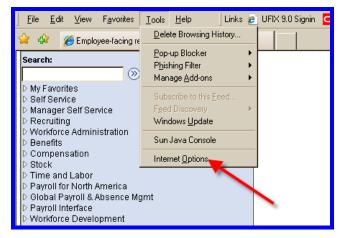
Before users can download information into Excel they must complete the following steps. Users only need to complete the set-up once in order for it to work.

Contact your LAN Administrator if you do not have access to perform these steps.



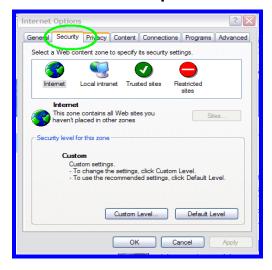
Start this instruction by opening the internet.

1. In Internet Explorer, click Tools, Internet Options.

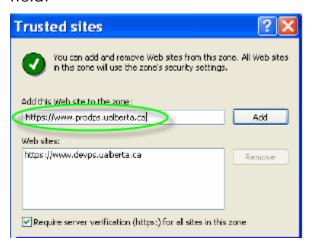




2. In the Internet Options window, click on the Security tab.



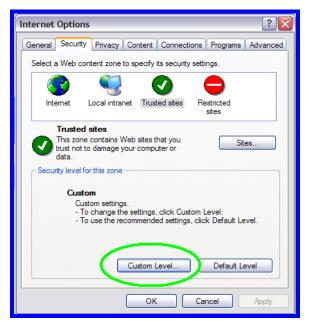
- 3. Click on the **Trusted Sites** icon and then click on the **Sites** button to display the Trusted Sites window.
- Add the URL to the Trusted Sites list by entering <u>https://www.prodps.ualberta.ca</u> in the **Add this Web site to the zone** field.



5. Click the **Add** button to add the URL to the **Web sites** field.



- 6. Click the **OK** button to save the changes and close the **Trusted Sites** window.
- 7. In the Internet Options window, on the Security Tab, click the Custom Level button.



8. In the **Security Settings** window, scroll down the list to the **Downloads** section.



Instructor Self Service – APPENDIX Setting Internet Options for Downloading

9. Click the **Enable** radio buttons under **Automatic prompting for File downloads**, **File download** and **Font download**.



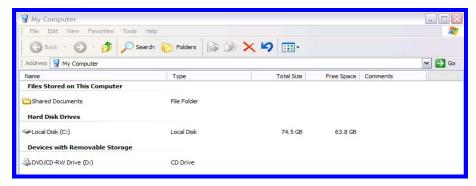
- 10. Click on the **OK** button to save the changes and close the window.
- 11. Click on the **OK** button again to exit.



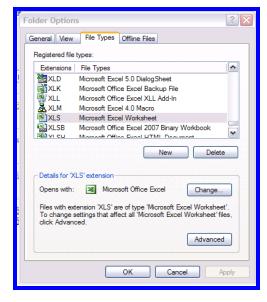
In order to complete the setup for downloading files in Excel, you will need to change the file settings. Otherwise files will download into Internet Explorer (pseudo excel).

12. From your desktop or the Start menu, click to open My Computer.





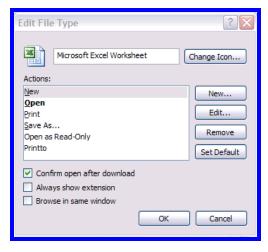
- 13. Click on the **Tools** menu.
- 14. Click **Folder Options** in the drop down box.
- 15. Click on the File Types tab.



- 16. In the Registered file types: scroll through the list, click on the office document type, for example, Microsoft Excel Worksheet.
- 17. Click the Advanced button to open the Edit File Type box.



Instructor Self Service – APPENDIX Setting Internet Options for Downloading



- 18. In the **Edit File Type** dialog box, clear the **Browse in same window** checkbox.
- 19. Click the **OK** button.
- 20. Click the **Close** button on the Folder Options box.
- 21. Close the **My Computer** window.



Pop-up blockers may prevent you from downloading files. Internet Explorer, Firefox and other browsers will need to have pop-up blockers disabled. Example from Firefox:

Click the **Options** button and select "Allow popups for"

