**GLJE Submission**

 **User Manual**

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# **PART I – GLJEs processed by Faculties and Central Service Units**

## PURPOSE

The purpose of this section is to provide instructions on how to import General Ledger Journal Entries (GLJEs) into PeopleSoft (PS) using a Google Forms submission form. Once GLJE requests have been submitted via the Google submission form, they are imported into PeopleSoft using robotics process automation (RPA).

## OVERVIEW

This section applies to all entries prepared, approved and processed by Faculties and Central Service Units (CSUs); these fall under the *GLJE Request (processed by unit)* section of the General Ledger Journal Entry (GLJE) Request Procedure in UAPPOL. This section **does not apply to entries submitted to, approved and processed by Financial Reporting (FR) or RSO** (see [Part II](#_PART_II_–))**.**

Unit identifiers (unit IDs) have been assigned to Faculties and CSUs who have been granted approval to process journal entries without FR involvement; these have not changed with the removal of the GL Importer Tool. A listing of current unit IDs, as well as contacts, can be found in the Guide to Financial Management.

Continue to send GLJEs approved and processed by FR to fsglje@ualberta.ca.

## APPROVALS

Users must follow the Initiation, Review, Approve and Process (IRAP) procedure outlined in the GLJE Request Procedure in UAPPOL. Approvals must be in place prior to importing a GLJE. Per the GLJE Request Procedure in UAPPOL, FR may request to see supporting documentation for GLJE requests processed by units, and FR will perform compliance reviews to ensure units are following the procedure.

PS access is not required for this function; any UofA employee with a valid ccid can import an approved GLJE using the Google Forms submission form (detail on this process to follow). FR retains an audit trail showing the user name for each submission.

## QUESTIONS

If you require assistance in preparing a GLJE, please contact your Finance Partner.

## CREATING A GLJE

### Download GLJE Form from Forms Cabinet

Users must download and use a GLJE Request by Unit form from the Finance, Procurement and Planning (FPP) [Forms Cabinet](https://www.ualberta.ca/vice-president-finance/financial-services/forms-cabinet.html) each time an entry is being prepared to ensure they are using the most current form. **It is crucial that the user uses the form in the FPP Forms Cabinet each time and does not make any changes to the format or structure of the form, other than adding or removing journal line rows.** Format changes will cause the RPA tool to fail, and will require that the GLJE be resubmitted. Do not rename the GLJE tabs, or add new ones.

Use the *GLJE Request by Unit – Internal Sales* form for internal sales transactions, and the *GLJE request by Unit – Other* form for all other transactions.

### Create the Journal Lines

The journal lines contain the transactions making up the journal: the debit and credit entries.

1. Add or remove lines as required for the GLJE; note that the RPA process has a **limit of 1,999 lines** for one GLJE. Entries with 2,000 lines or more must be split into entries less than 2,000 lines.
2. Copy and paste data from GLJE source or key data directly into the form. The account, amount and description fields must always be completed. The unit and Ledger fields will be hard coded into the form. For the remaining fields either a speed code or the remaining chartfield strings must be provided.

**Note that if the speedcode begins with zero, an apostrophe (‘) will need to be added to the beginning of the speedcode in order to retain the zero at the beginning of the speedcode (e.g. ‘01234).**



1. Once the journal is complete, verify that the total sums to $0.

### Obtain approval

Obtain approval for GLJE per the GLJE Request Procedure in UAPPOL. Note: the RPA process does not read the approval section of the form; this has been added to the form for units’ use and can be done electronically or on paper. If done electronically, the unit must ensure that the approval is linked to the GLJE in case of internal or external audit requests, or FR compliance review.

### Complete the Journal Header

The journal header contains information that uniquely identifies the journal. All fields must be completed. Unit and Ledger Group are hard coded and must not be changed.

* Unit (Business Unit): **must be UOFAB**
* Journal ID: **\*See Journal ID section below for numbering convention\***
* Journal Date: date entry will be posted (MM/DD/YYYY) – must be current period
* Ledger Group: **must be ACTUALS**
* Journal Source: **use processing unit source code.** This should be provided by the approver of the entry; refer to [**Appendix A**](#_APPENDIX_A:_JOURNAL) for list.
* Reversing: default is N (no). Select Y (yes) only if journal entry should reverse in the next period.



#### Journal ID

For GLJEs processed by unit, all journal IDs are created by the user (i.e. not system generated). Journal IDs are 10 characters and must use the following numbering convention:

**Internal sales:**

First 4 characters (mask) = SALE

Next 3 characters = unit ID (assigned by FR) (e.g. ADC)

Last 3 digits = next number (selected by unit)

Example:

Internal sale processed by VP External Relations

Journal ID will be: SALEADC001

**Other GLJEs processed by unit:**

First 3 characters = mask (assigned by FS) (e.g. DON)

Last 7 digits = next number (selected by unit)

Example:

Donation processed by Office of Advancement

Journal ID will be: DON0000001

**Identical journal IDs will be accepted by PS provided they have different journal dates.**

Please note, the university currently does not have PeopleSoft module functionality for internal sales transactions. Because of this gap, the only option is to allow users to process directly to the general ledger (GL) through the GLJE UAPPOL process directly into PS General Ledger. As a result, the user is required to assign the journal ID. PS is unable to automatically assign any portion of the journal ID.

**3rd party interfaces**

Currently, there are three internal sales unit IDs for which the journal IDs are system generated (user does not assign): TMS, PVI and UTL. Because they are system generated, there is a restriction on the number of characters used at the beginning of the journal ID (6). As a result, the journal IDs for these four unit IDs will begin with SAL.

Example: SALTMS001

### Import entry

Once the GLJE has been approved, it can be imported to PS.

1. Save the GLJE in a location where it can be accessed in the future if needed. If submitting multiple entries on the same day, it is advised to name the GLJE files differently for troubleshooting purposes if errors occur. FR recommends including the journal ID in the name of the file for easy cross-referencing to success/failure emails from FSBOT01 (more on this below) – e.g. *SALEBCH001 June 2023.xlsx*.
2. Open the Google Forms submission form (link can be found in the Forms Cabinet).
3. Select the checkbox to confirm the email address of the user submitting the GLJE.
4. Click “Yes” to confirm that the GLJE has been approved. Attach GLJE request(s) to the form; up to 10 can be submitted at one time.
	1. Click “Add File”.



Click “Select files from your device”.



* 1. Navigate to the file through File Explorer. Select the file and click “Open”.



* 1. Click “Upload”.



* 1. Click “Submit”.



* 1. GLJE submission confirmation will appear as follows:



**Note:** Once a user uploads a journal, it cannot be changed or recalled. If a correction is required, a separate correcting entry will be required.

The RPA process runs every half hour (8am – 7pm daily); once the GLJE has been picked up, the user will receive an email from FSBOT01 indicating that the GLJE was successfully imported into PS, or an email indicating that there was an error with the GLJE. Note that if other RPA processes are running at the same time, the GLJE RPA process may be delayed. Generally, this delay would last no more than 3-4 hours. Errors messages are discussed in detail in the next section of this document.

Once the GLJE has been imported into PS, PS edit check will run and post the GLJE within one hour. It is possible that a GLJE is successfully imported into PS but goes into error status in PS; this will be discussed in detail in the next section of this document.

### File GLJE on site

The unit will retain the supporting documentation for the statutory period of six years plus the current year, per the General Ledger Journal Entry (GLJE) Request Procedure.

## JOURNAL ERRORS AND CORRECTIONS

### GLJE Import Errors

GLJE import errors occur when the submitted GLJE cannot be imported into PS by the RPA process. Users will receive an email from FSBOT01 that the GLJE import has failed, indicating the cause of the failure. **GLJE import errors always require that the GLJE be resubmitted.** Because the RPA process is an automated process it is unable to troubleshoot entries and perform corrections itself. GLJE imports may fail for the following reasons:

|  |  |  |
| --- | --- | --- |
| **Error message** | **Cause of Problem** | **Resolution** |
| Invalid Chartfields (includes Account, Fund, DeptID, Program, Class, Speedtype, Project, Source) | Chartfields do not exist or are inactive in PS; the email will indicate which chartfield(s) caused the error | Correct the coding in the GLJE form and resubmit through the Google submission form. |
| Amounts with more than 2 decimal places | One or more amounts in the Journal Lines section of the GLJE form contains more than 2 decimal places | Correct the amounts in the GLJE form and resubmit through the Google submission form. |
| Missing values in journal lines | One or more fields in the Journal Lines section of the GLJE form is missing values | Complete all fields in the Journal Lines section of the GLJE form and resubmit through the Google submission form. See [here](#_Create_the_Journal) for more information. |
| Missing values in journal header | One or more fields in the Journal Header section of the GLJE form is missing values | Complete all fields in the Journal Header section of the GLJE form and resubmit through the Google submission form. See [here](#_Complete_the_Journal) for more information. |
| 2,000 lines or more | The Journal Lines section of the GLJE form contains more than 1,999 lines. | Split the GLJE form into two (or more, as needed) separate requests. Resubmit all requests through the Google submission form. |
| Journal lines do not sum to $0 | Journal entry is not in balance. | Correct the amounts and ensure journal line amounts sum to $0. Resubmit through the Google submission form. |
| Incorrect unit ID used in SALE journal ID | Incorrect unit ID is used after SALE mask in the journal ID. | Correct the journal ID in the GLJE form and resubmit through the Google submission form. See [here](#_Journal_ID) for more information on journal IDs, and [here](https://www.ualberta.ca/vice-president-finance/financial-services/guide-to-financial-management/6-general-financial-information/general-ledger-journal-entries-glje/list-of-all-gljes.html) for a list of unit IDs. |
| Journal already exists | A journal with the same date and journal ID has been Posted in PS. | Correct the journal ID or journal date in the GLJE form (Journal header) and resubmit through the Google submission form. |
| Journal date improperly formatted | Date is not in the MM/DD/YYYY format. | Correct the journal date (Journal header) and resubmit through the Google submission form. |
| Journal ID not 10 characters | Journal ID is more or less than 10 characters. | Correct the journal ID and resubmit through the Google submission form. |
| No tab titled 'GLJE' was found in the workbook. | User has renamed the GLJE tab in the workbook. | Rename the tab with the journal lines as ‘GLJE’ and resubmit through the Google submission form. |

|  |  |  |
| --- | --- | --- |
| Unknown system error | Generally caused by a change in format to the form (e.g. adding or removing lines, columns, or text). Lines may only be added or removed in the Journal Lines section of the GLJE form. | Download the form from the [Forms Cabinet](https://www.ualberta.ca/vice-president-finance/financial-services/forms-cabinet.html) and complete the entry again. Resubmit through the Google submission form.If the error persists, contact the IST Helpdesk. |

For any journal import error not listed above, **please log a helpdesk ticket**.

If a GLJE request is submitted, but the user does not receive a success or failure email from FSBOT01 within four hours of submitting during RPA processing hours (the RPA process generally runs every half hour from 8am – 7pm daily), please log a helpdesk ticket. Do not resubmit the GLJE request as the lack of a success or failure email is an indication that the RPA process is not running. Once the issue is resolved, the originally submitted GLJE request will be processed by the RPA process.

### PS errors

Once a GLJE has been successfully imported into PS, the journal still needs to be reviewed to ensure it passes the PS budget and edit check validation processes.

The following errors could exist and the journal will still import to PS (but the journal will not post to the GL after the validation process):

* Incorrect accounting period selected (journal date)
* Chartfield combo edit error (e.g. project chartfield is missing in the restricted research fund)

FR monitors for journals in error in PS and contacts units to provide correction details on GLJEs in error prior to month end close. FR will review once per week and send one email to users requesting a correction. When correcting details are provided, FR&A will correct the GLJE in PS. **If users do not provide the correction details to FR by the last business day of the month, the journal will be deleted by FR at 11:00am on the first business day of the subsequent month. FR will not follow up with units on error corrections.**

# **PART II – GLJEs processed by FR and RSO: Forms**

## PURPOSE

The purpose of this section is to provide guidance on selecting the appropriate form to use when preparing GLJEs submitted to FR or RSO for approval and processing. The process has not changed; however, the GLJE forms have changed to a format which works with the RPA.

All forms referenced in this section are found in the [Forms Cabinet](https://www.ualberta.ca/vice-president-finance/financial-services/forms-cabinet.html).

## OVERVIEW

Users must download and use the appropriate form from the [Forms Cabinet](https://www.ualberta.ca/vice-president-finance/financial-services/forms-cabinet.html) each time an entry is being prepared to ensure they are using the most current form. **It is crucial that the user accesses these forms in the Forms Cabinet each time and does not make any changes to the format or structure of the form, other than adding or removing journal line rows.** Format changes will cause the RPA tool to fail, and the GLJE will be returned to you and you will need to resubmit it on the proper form. FR will not troubleshoot the form. Do not rename any of the worksheet tabs on the forms.

Support must be included within the GLJE Request form itself on the Support tab. This includes authorization (PDF/screenshot of signature or PDF/screenshot of email authorization). As such, only one file per GLJE Request should be sent to FR or RSO for processing. Refer to [**Appendix B**](#_APPENDIX_B:_ATTACHING) for detailed instructions on how to attach a PDF to an excel document.

## FORMS

|  |  |
| --- | --- |
| **FORM NAME** | **PURPOSE** |
| Accrual (Revenue or Expense) (1) | Use this form for any accrual – regardless of the fund.Expense: To record expense of product/service received for which payment will be processed in the next period. Most faculties only process accruals at year-end.Revenue: To record revenue for product/service delivered to customer for which the billing or cash sale will be processed in the next period. Most faculties only process accruals at year-end. |
| Chartfield String Correction | To process chartfield string corrections that cannot be processed in the originating module/system. Note: Corrections within the same faculty in F210 (excluding Asset/Liability/Net Asset accounts) can be made by units using their unit IDs and do not need to be submitted to FR for approval and processing.Regardless of whether the error is due to incorrect coding or a keying error, the faculty must submit a correction via GLJE Request (Chartfield String Correction form). |
| Transfer | To transfer funds between operating funds, within one operating fund, or between an endowment (Exxxx) and an operating fund (F210, F100, F310). This includes Standard Template GLJE Requests which use transfer accounts. Use when a transaction cannot be processed in uPlan (i.e. non-budgeted program, class or project in F210).Do not use this form if the transfer entry includes a transfer to/from a Research fund. For these entries use the Research GLJE form. |
| Internal Sale | To process internal sales where the selling unit does not have a unit ID.  |
| Other | To request a GLJE for which no other form is appropriate. This includes Standard Template GLJE Requests which do not use transfer accounts. It is rare that this form would be used; contact FR with any questions. |
| Research GLJE | To:* Transfer funds to research project (cash-based research projects);
* Correct research project COA coding errors that cannot be corrected in the originating module/system.
* Recover expenses from a research project where the recovery:
	+ could not be directly charged in the first instance in Accounts Payable (AP)
	+ cannot be processed by an AP Journal Voucher (APJV) as the charge is made up of costs on multiple invoices (e.g. charges by the department for photocopying);
	+ is based on a shared expense agreement (e.g. charges recovered by one research project from other research projects);
* Transfer a research project balance and close the project.
* Transfer funds between an endowment (Exxxx) and a research project (F53x).
 |

Authorization must be provided in the Support tab of the GLJE request form. Refer to each individual GLJE form for specific support requirements.

## DECISION TREE: CHOOSING A FORM



# **APPENDIX A: JOURNAL SOURCE**

The following Sources are to be used when completing the Journal Header for internal sales.

|  | **Source** | **Faculty** |
| --- | --- | --- |
| Faculties |
|  | ALE | Agricultural, Life and Environmental Sciences |
|  | ART | Arts |
|  | AUG | Augustana |
|  | BUS | Business |
|  | EDU | Education |
|  | ENG | Engineering |
|  | EXT | Extension |
|  | KSR | Kinesiology, Sport and Recreation |
|  | MED | Medicine and Dentistry |
|  | NUR | Nursing |
|  | PPS | Pharmacy and Pharmaceutical Sciences |
|  | REM | Rehabilitation Medicine |
|  | SCI | Science |
| Central Service Units  |
|  | ANC | Ancillary Services |
|  | BKS | Bookstore |
|  | DVO | Office of Advancement |
|  | FS | Financial Services |
|  | HRS | Human Resource Services |
|  | HSC | Health Sciences Council |
|  | IST | Information Services and Technology |
|  | LSV | Learning Services |
|  | OPR | Operations and Physical Plant  |
|  | PRS | President, Secretariat, VPs |
|  | RMS | Risk Management Services |
|  | RO | Registrar’s Office |
|  | RSO | Research Services Office  |
|  | SMS | Supply Management Services |
|  | STS  | Student Services |

See [here](#_Journal_ID) for guidance on the Journal ID.

# **APPENDIX B: ATTACHING A PDF TO AN EXCEL DOCUMENT**

All GLJE requests sent to FR and RSO must include the supporting documents and approvals in the Support tab of each form. Required support is detailed [here](#_FORMS), as well as in the forms themselves. A PDF or a screenshot of approvals will be accepted.

The steps to attach a PDF document to an Excel document are as follows:

1. Navigate to the Support tab in the GLJE request.

2. Select Insert from the Excel menu. Select Object.
3. Select Create from File. Browse to add your file.

4. Once a file has been added, select Display as icon. Select OK.


Once this has been done, the file will appear in the Excel document:
